



Community Housing
FEDERATION OF VICTORIA

ANNUAL REPORT 2015

*Quality, affordable rental homes
for fairer and better communities.*

Sector Statistics

Housing Registrar SECTOR SNAPSHOT – sourced from DataVic 2013/14 year

19,245

tenancies regulated by the Housing Registrar

14,542

tenancies in properties with the interest of the Director of Housing applied to them

600

tenancies in properties owned by third parties, managed by the Community Housing sector

9,111

tenancies in properties owned and managed by the Community Housing sector

9,534

tenancies in properties owned by Government and managed by the Community Housing sector

203 tenancies in Group Housing

175 tenancies in Crisis Accommodation

2,390

tenancies in Rooming Houses 2013/14 year

4,029

tenancies in Transitional Housing

12,448

tenancies in Long Term Housing properties

Membership

Our membership for the 2014-15 year includes all 8 registered housing associations, and 31 registered housing providers.

CHFV also represents 18 non-registered community-based and faith-based housing organisations who provide about 900 units of affordable housing across Victoria.

Our associate membership category includes 49 diverse organisations including not-for-profits, homelessness service providers, businesses and suppliers, and other peak bodies.

New Membership

CHFV warmly welcomes the new and returning members who joined in 2014-15:

Full Members

- Mallee District Aboriginal Services
- Mecwacare

Associate Members

- Cyngler Kaye Levy Lawyers
- Energy for the People
- Housing Justice
- John McInerney
- K2 Planning
- Modo Project Builders

CONTENTS

4 From the Chair | **5** Executive Officer's Report |
6 & 7 Represent & Promote the Community Housing Sector |
8 & 9 Build & Strengthen the Capacity of the Community Housing Sector |
10 & 11 CHFV Conference 2015 – *A View to a Room* | **12** Developing the Organisation |
13 Treasurer's Report | **14** Income & Expenditure |
15 Assets & Liabilities | **16 & 17** Independent Audit Report |
18 Governance | **19** Thank You |

The Community Housing Federation of Victoria acknowledges the support of the Victorian Government.



CHFV Vision

Quality, affordable rental homes for fairer, better communities.

CHFV Mission

To provide representation, support and leadership to community housing organisations in Victoria.

From the Chair



To say the 2014 to 2015 financial year has been one of change for CHFV would be an understatement. The membership resolved to join the newly created Community Housing Industry Association and to begin a transition to a fully fledged national industry body. The membership quite rightly determined a number of conditions precedent. Most of which have been fulfilled. The NSW Federation is still to resolve to move forward in a similar manner to CHFV and this is causing delays as the issues are resolved. However, I am still confident of a resolution.

The issues raised by the *Federal Government's Green Paper on Housing and Homelessness* and the risks associated with any deal with the States on GST, Health or Education that could see a change to the payment of Commonwealth Rent Assistance demonstrates the vital importance of having boots on the ground in Canberra. A co-ordinated national effort as well as confident advocacy at the State level is something I believe that sector needs at this point in time.

Of course, since I last wrote for the annual report, we have a new Government in Victoria. After the myopia of the last four years, expectations have been high across the housing and homelessness sector that there might be some movement at the station. So far, lots of sharing and bon mots and

little clear content other than the proposal for a Statewide Housing Register. I personally support a common register as I have seen it work in other states and know the difficulties that some people can have accessing affordable housing through a myriad of possible entry points. The staff at the Federation will ensure that members' voices get heard on this issue.

Staff produced the *Value Proposition Paper: Making the Case for Public Housing transfers to Community Housing Organisations* as a promotional tool and part of the response to the Department on proposed reforms. There has been extensive engagement all levels of Government, the Department and Treasury on behalf of the sector in Victoria and there is a lot of momentum building as we move into consultations on the reform agenda.

CHFV held its State conference in May called - *A View to a Room*. The conference was well attended and received, and the vast majority of members had positive feedback on the event. The sessions were relevant and covered a range of themes. Networking, as always, was valuable.

CHFV, and the sector more broadly, is very fortunate to have a quality staff team and sector members dedicating their time to the Board and Finance And Audit Committee. I would like to thank the all for their tireless contributions.

The Board and members were very saddened by the passing of Ian McLaren in July this year. Ian had contributed to the Board for a number of years and worked on the Finance and Audit committee. Ian was the General Manager of South East Housing Co-op and was passionate advocate for the co-operative model in its various forms.

Finally, I would like to acknowledge two organisations who joined as major sponsors this year - Moore's Legal and the Social Enterprise T2M. We warmly welcome their support and commitment to community housing in Victoria.

Brett Wake

Executive Officer's Report

The 2014/15 annual report marks the conclusion of our three year strategic plan, the three year funding agreement with the State Government and my three years as the Executive Officer of the Federation. It feels as though we are on the brink of a new phase with the establishment of CHIA and a new State Government with a focus on linking housing and support to improve the lives of the most vulnerable Victorians.

It is hard to hide our impatience in wanting to grow. At times we focus too heavily on what there still is to do rather than what we have achieved. This enforced period of consolidation has given the sector time to reflect on its performance and position itself for the next phase of activity which we believe will be stock transfers.

Some organisations have taken the opportunity to merge - the 14/15 year saw the largest non-religious homelessness organisation created, Launch Housing with the merger of Hanover and HomeGround. We also saw a large THM provider, North East Housing Service merge with one of the state's Housing Associations, Haven; Home, Safe.

The possibility of transfers has also had many organisations, including small and specialist providers, consider who they might want to partner with to maximise opportunities for growth. While this period of Government inactivity has been frustrating for members they have used the time productively for strategic planning and organisational development.

We should see the benefits of this period in the next few years.

I would like to thank the Board and the Finance and Audit Committee for their support and guidance; the members for their trust, contributions and commitment ; our funders, the Department of Health and Human Services for renewing our funding for a further 3 years and of course our sponsors.

My biggest thanks goes to the CHFV staff – a more dedicated, flexible and talented team could not exist. Just some of their achievements are outlined in the bulk of this report. We have been fortunate in being able to employ Michael Smith this year on a number of projects and he has added to our knowledge and professionalism. We look forward to an equally successful 2015/2016.



Represent & Promote the Community Housing Sector



With the release of the *Making Social Housing Work* (MSHW) report in April 2014 we settled in to explain its ideas and lobby for the implementation of its recommendations along with our partners, the six other peaks with an interest in housing and homelessness. We had a series of meetings with Government, Opposition and Greens members of parliament and their advisers.

Leading up to the state election the intensity increased with additional forums in Geelong and Bendigo to present the plan for the future to local community housing providers and politicians. Members were resourced with some training and materials to lobby in their own local areas. With the change of Government came a new round of discussions with the Housing Minister and the shadow minister.

Pitching the Projects

MSHW provided the framework for action and reform. CHFV worked on developing specific aspects of the plan into projects that were presented to Government, bureaucrats and members including the following.

Former Housing Minister Wendy Lovell's

Housing Framework asked the Director of Housing to consider the business case for transferring public housing assets to the community housing sector. We highlighted the sector's credentials in a paper entitled *Value Proposition: Making the Case for Public Housing Transfers to Community Housing*. The case was made around:

- Delivery of high levels of tenant satisfaction;
- Development of stronger communities;
- Extracting value of the transferred properties through better asset management and planning;
- Bringing more resources, such as Commonwealth Rent Assistance and tax concessions, to support cost effective delivery of social housing;
- Raising private finance and confidently servicing that debt; and
- Independent and transparent regulation.

CHFV developed and presented to Foley Minister the *CHFV Consortium* proposal to redevelop six public housing estates with a partnership between five housing associations and three private sector partners. This

innovative project develops mixed and vibrant communities replacing the old public housing units with the same number plus adding a couple of hundred community housing units, all financed by the sale of private units and housing association borrowings.

The Better Asset Management paper was developed to put forward a process to DHHS that would enable all CHOs to actively manage their portfolio of owned or managed properties more efficiently and maximise the yield on the sites.

CHFV tried to deal with criticisms of the sector head on through a paper - *Community Housing in Victoria Who do we house? - Challenging the Myths* refuting two commonly held misconceptions that:

- CHOs, particularly housing associations, do not house many people on low incomes; and
- CHOs have higher income eligibility criteria for tenants than public housing so they only select people on higher incomes.

State based submissions

In the submission on the review of the *Human Rights Charter* CHFV asserted that it is good practice for CHOs to comply with the themes of the Charter but that it does not formally apply to CHOs. The submission also explored what the application of the Charter might mean for the sector.

CHFV argued in its submission to the *Royal Commission into Family Violence* that implementing MSHW and growing social housing would assist those women and children escaping family violence,

The *Improving Transitional Housing* paper was updated by the THM sector group and considers how the THM program can be enhanced to offer a well-co-ordinated and effective service response for clients plus an efficient and cost effective service for providers and funders.

Partnered responses

CHFV worked with our Federal and State counterparts to produce a response to the *Reform of the Federation White Paper* with particular emphasis on the section addressing the Roles and Responsibilities in Housing and Homelessness. This promises to be an important area of activity for the new national industry body CHIA.

Federal Labor released a *Housing Affordability Discussion Paper* early in 2015. Again we joined with other jurisdictions to provide input on:

- The community housing sector's capacity to respond
- Demonstrated ability and capacity to deliver social and affordable housing
- Social outcomes and economic benefits of community housing
- Community and affordable housing's funding and policy priorities
- Commonwealth Rent Assistance
- National Rental Affordability Scheme
- Property transfers
- A stronger National Affordable Housing Agreement
- Taxation

Build & Strengthen the capacity of the Community Housing Sector

CHFV's professional development program has performed beyond expectations and delivered 58 training courses to over 900 participants. The value of the program is being recognised outside of our membership with 18 non-members accessing the training.

CHFV provides training across a broad spectrum of topics in response to membership demand, with all courses fully booked. In 2014/15 our program included:

- Board and Governance Training
- Building High Achieving Teams
- Contract Law
- Developing Leaders as Coaches
- Drugs and Alcohol
- Excel Advanced Level
- Financial training for non-financial people
- Handle with Care: Staff Safety and Defusing Situations where Individuals may be Aggressive
- Independent Contracting
- IT- Excel Essentials
- IT- Words Essentials
- Management in Rooming Houses
- Managing Difficult Telephone Calls
- Managing Violence and Potentially Violent Situations
- Mental Health First Aid Course (two day accredited course)
- NRAS and Compliance
- Occupational Health and Safety
- Owners Corporations
- Preparing for VCAT
- Project Management
- Property and Asset Management
- Regulation Refresher

- Residential Tenancies Act – Introduction + Refresher
- The Charter of Human Rights
- The Occasional Counsellor workshop
- Word Intermediate
- Writing Reports and Proposals

CEO Network

In July 2014, 60 Community Housing sector CEOs, Directors and leaders gathered for the CHFV Executive Networking Breakfast to hear Senator The Hon Jan McLucas outline Labor's reaction to the Federal Budget, the future of NRAS, NAHA, the NPAH, the Senate Inquiry and the formulation of Labor's policy on Housing & Homelessness

Members Meetings

CHFV held three members meeting in addition to our AGM in the 2014-15 year. All the meetings focussed to some degree on the process of establishing the National Industry Body for Community Housing.

Making Social Housing Work and the review of the Charter of Human Rights and Responsibilities were also topics where CHFV sought members' views.

Co-operative Housing Sector Group

The review of the Charter of Human Rights and Responsibilities was a key issue of consideration for the co-operatives in 2014-15. The mooted introduction of a Common Housing Register also provided much discussion for the group that closely monitors its risks and opportunities at its monthly meetings. The Federation White Paper process, NAHA, NPAH and potential changes to Commonwealth Rental Assistance were also discussed.

The group also considered more practical matters such as the new General Lease; the Housing Registrar's updated Performance Criteria; smoke detector servicing; tenant member participation; VCAT issues; consultations on the RTA review; and energy efficiency measures.

Rooming House Sector Group

The process of transition from HPF1 leases through to HPF2 and General Leases required close consideration during the year; particularly considering the potential costs of maintaining and upgrading large, old, heritage buildings. The Human Rights Charter review and matters relating to the Residential Tenancies Act, and concerns with consistent decision making VCAT were also discussed at the group's meetings.

On a practical level, rooming house workers shared experiences relating to good maintenance practices, complaints processes, house rules, tenant participation, service charges, locks and door mechanisms. Mental health and safety issues were also debated, particularly: hoarding; substance abuse and policies relating to the safety of children visiting rooming houses.

Transitional Housing Managers Sector Group

The group's proceedings were dominated by the Victorian Homelessness Action Plan (VHAP) process. Data was collected from THM providers across the State to illustrate that half of the properties have nomination arrangements that provide support in areas such as family violence, mental health, alcohol and drugs, youth programs and post-corrections.

The wind up of COMAC, had a particular impact on THMs. There were many teething problems during the transition to the new arrangements.

Other topics discussed during the year included DHHS Grants, THM leasing program, gazettal of criteria for 30-day NTV, PAMS issues, Services Connect, online

service delivery tracking, interpreter services, establishment grants, length of stay in THMs, AOF Funding, CHP Practice Guide for Support Workers, Housing Registrar reporting, THM funding, difficult clients, Regional Homelessness Networks, asbestos and suggested changes to the Residential Tenancies Act.

THM Tenancy Co-ordinators Group

During 2014/15 the THM Tenancy Co-ordinators Group met four times. The first two meetings concentrated on ironing out the difficulties in the transition to new DHS maintenance arrangements following the winding up of COMAC. Senior managers from Property Services and the Manager of the Housing Call Centre answered questions and noted issues at these meetings. The 2015 meetings were spent interchanging ideas and strategies on abandoned goods, VCAT experiences, and issues with support agencies.

Asset Management Group

The group that had been formed to consider the specialist maintenance issues involved in management of high rise buildings met and decided to become a more general asset management group. Members discussed:

- Asset management software options
- Particular high rise issues such as lifts
- Rubbish disposal for large buildings
- Experiences with contractors
- Sinking funds

Employee Assistance Program

CHFV's Employee Assistance Program has been widely utilised by members during the last 12 months. It is a free professional counselling service which is available to employees of member organisations.

The EAP offers short-term professional counselling. It is a completely confidential service. Employers or CHFV are not privy to information regarding anyone's access of the service nor what is discussed during sessions with PPC Worldwide.



VIEW TO A ROOM

Planning the future of Community Housing



Two hundred people came together in May, under the watchful eye of MC Angela Pippas, to network, learn, debate and listen. It truly was a room full of views.

It was the first opportunity for the new Minister, the Hon Martin Foley, to address the entire sector and to outline his vision for social housing. There was great enthusiasm and expectation given the period of inactivity in housing under the previous Government. While there were no big announcements the crowd was impressed by the sophisticated and nuanced way the Minister understood the issues around housing affordability and the weaknesses in the housing and support systems. He was clear and unapologetic about his focus on housing the most disadvantaged in this precious resource.

He said that putting housing under the same Minister as mental health, ageing and disability was no accident and he wanted to join up these services and move away from the notion that once a person is housed in public housing they are left and forgotten. His passion for the clients and his portfolios was palpable and we look forward to the Labor Government turning that passion into action.



Terry Burke, housing academic and CHFV Board member, took a very different position to that of the Minister. He said that we need to recast the discussion away from this “welfare approach to housing” to one based on productivity and efficiency; and from a homelessness crisis to a broader understanding that we have a housing crisis. We need to make the argument forcefully that more affordable housing is great for the economy.

From the big picture analysis we went to presentations on management transfers of public housing stock as this is the main area of activity in social housing around Australia. Large scale transfers in Queensland and Tasmania were analysed with the transfer of the Queensland suburb of Logan still yet to occur. However the properties the subject of the Tasmanian transfers have been in the hands of community housing for over a year.

While Community Housing Ltd and Housing Choices Australia approached the transfers and the signing over of tenants in quite different ways they both reported successes on a number of fronts in such a short period – improved maintenance responsiveness and standards; residents chosen upgrades; community gardens



VIEW TO A ROOM

Planning the future of Community Housing



and greater levels of community engagement. Imagine what would be possible if they had the title to the properties!

One of the most popular, if not the noisiest session, was the debate - "That the 120 day Notice to Vacate for no specified reason should be removed from the RTA?" While our well qualified adjudicator, VCAT member Susan Burdon-Smith, scored the debate a draw the crowd were behind community housing stalwarts Mark Smoljo and John Enticott. Mark O'Brien from the Tenants Union made his point strongly by telling the crowd that they probably wanted to hear his reasons for wanting the 120 notice scrapped but he is no required to tell them!

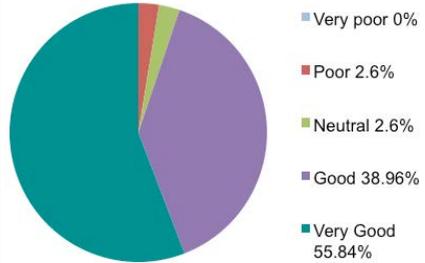
Professor John Thwaites, best known as Deputy Premier in the Bracks Labor Government, focussed us on being smarter and more strategic in our lobbying efforts. Speaking from personal experience he urged us to understand the drivers for Ministers – like their personal beliefs, past experiences, values and those of the Party. They are under intense pressure and are forced to set priorities quickly and often, so find out who their trusted advisors are. They may not be those people sitting in the advisors jobs. Also work out who is the decision maker – it may not be the Minister but could be the Treasurer or the Premier who has the final say.

The insights provided by John were the prevailing topic of conversation at the cocktail party that finished an engaging day.

Many thanks to the speakers for their time, flair and vision; and to the sponsors for their unreserved support.

See you again next year.

Overall, how would you rate the conference?



Developing the Organisation

Community Housing Industry Association

The National Industry Body took on new name and constitution during the year. CHIA came into existence formally in February 2015 along with a revised constitution when members and delegates of the Community Housing Federation of Australia (CHFA) met in Brisbane in February 2015.

A new Board was established that still had John McNerney at the helm but now is made up of housing providers rather than peak staff.

With this new structure in place, CHFV members attended a Special Members Meeting in June and passed unanimously resolutions allowing CHFV to

- enter into negotiations with CHIA with a view to concluding a transfer of the current business undertaking of the Federation to CHIA by 30 June 2016.
- enter into a legally binding agreement with CHIA to formalise the transfer, with completion of the transfer to be conditional upon the CHFV Board receiving confirmation of the following to its reasonable satisfaction:
 - a) confirmation from DHHS that CHFV's funding will not be jeopardised as a result of the change in organisational structure;
 - b) evidence that CHIA will be financially viable;
 - c) that CHIA has been endorsed as a Public Benevolent Institution;
 - d) that the NSW Federation of Housing Associations has agreed to a similar transfer arrangement with CHIA;
 - e) that sufficient community housing providers have joined CHIA; and
 - f) that no material adverse change has occurred in relation to CHIA.

CHIA is working on meeting these requirements and CHFV is aiming for a 2016 transfer.



CHFV Residential Tenancies Act and VCAT Advice Service 2014-15

The Residential Tenancies Act (RTA) and VCAT Advice Service continued to operate in 2014-15, with the number of enquiries rising again. This is clearly a service which members value. It consists of three components:

- a RTA and VCAT Advice Guide on the Resources page of CHFV's website,
- a service where members could ring or email an experienced practitioner at CHFV for guidance and support, and
- free brief advice and discounted representation service provided by the legal firm Russell Kennedy.

During the year the service dealt with 184 enquiries. The most common subject was dealing with a wide range of problematic behaviour by tenants – from aggression and noise to one resident who was keeping bee hives on the balcony of a rooming house.

Russell Kennedy provided 5 free phone advice calls and provided discounted advice and representation in 2 major cases.

CHFV also sits on the VCAT User's Group where members concerns are raised directly with VCAT.



Treasurer's Report

I am pleased to report that the Community Housing Federation of Victoria has delivered a robust financial performance for the 2014/15 financial year, generating a surplus of \$25,323 which is consistent with the result achieved in the previous financial year.

In 2015 the Federation generated income of \$670,135; some \$61,305 (10%) higher than the \$608,830 achieved last year. The year-on-year increase was primarily driven by higher training and membership income (up \$26,072) and a successful State conference which generated income of \$87,958 which was \$22,782 more than the income achieved from the previous event. I thank all member organisations that have accessed our fee-for-service activities in the last year.

We continue to identify opportunities to diversify our income base to reduce our reliance on State government support. Over the last three years, the State government portion of our total funding has reduced from 56% in 2013 to 48% last year, and it was a touch under 46% for the 2014/15 financial year. Notwithstanding this proportional reduction in funding from the State government, they continue to be our biggest funding partner and we are grateful for the on-going support from the Department of Health and Human Services.

The Federation's cost base for 2015 was \$644,812, \$60,839 (10%) higher than the previous corresponding period. The increase was primarily driven by planned growth in staff resources to support increased membership services (for example the VCAT advice and information line) and to improve our advocacy reach. We are proud to have been able to achieve these additional services in an environment where the membership fee increase from 2013/14 to 2014/15 was limited to inflation at 3%.

Generating a surplus for the year has allowed CHFV to increase its net assets to \$212,957 at year-end. The net asset position has improved by \$93,306 over the last four years and this places the Federation in a strong financial position and allows careful consideration for investment in projects and advocacy that is critical to the sector.

Once again, the Board commends the work achieved by our Executive Officer Lesley Dredge and her small but dedicated team. They continue to deliver value-for-money membership services and ensure that community housing organisations and our industry in general have a voice and presence when and where it matters.

Looking ahead, our support in establishing and promoting the Community Housing Industry Association will require an investment in time and resources. This however will be achieved without sacrificing member services and I encourage all members to continue to access our training, advice and other membership benefits.

Michael Deschepper



INCOME & EXPENDITURE

2015
\$

2014
\$

INCOME

Funding	307,163	294,081
Training and Member fees	247,449	221,377
Sponsorship	15,932	14,335
Conference	87,958	65,176
Interest	10,741	10,180
Sundry Income	892	3,681
Total income	670,135	608,830

EXPENDITURE

Seminars, Training & Projects	129,170	107,607
Conference	33,200	26,730
Marketing & Promotion	17,271	18,990
Communications	6,526	7,135
Travel & Accommodation	2,360	4,008
Staff Development	6,334	7,103
Office expenses	4,650	4,085
Employment expenses	351,091	311,727
Consultancy	15,814	11,066
Rent	57,875	52,355
Repair and maintenance	12,914	14,176
Administration expense	1,645	13,862
Depreciation	5,962	5,129
Total expenses	644,812	583,973
Surplus before income tax	25,323	24,857

Net surplus after income tax **25,323** **24,857**

RETAINED SURPLUS AT THE BEGINNING
OF THE FINANCIAL YEAR **187,634** **162,777**

RETAINED SURPLUS AT THE END
OF THE FINANCIAL YEAR **212,957** **187,634**

ASSETS & LIABILITIES

	2015	2014
	\$	\$
CURRENT ASSETS		
Cash and cash equivalents	315,816	276,754
Trade and other receivables	8,798	1,853
Prepayments	1,690	1,379
Total current assets	326,304	279,986
NON-CURRENT ASSETS		
Plant and equipment	7,034	11,248
Total non-current assets	7,034	11,248
Total assets	333,338	291,234
CURRENT LIABILITIES		
Trade and other payables	38,730	29,094
Income in advance	27,855	40,390
Provisions	40,473	17,433
Total current liabilities	107,058	86,917
NON CURRENT LIABILITIES		
Provisions	13,323	16,683
Total non current liabilities	13,323	16,683
Total liabilities	120,381	103,600
Net assets	212,957	187,634
MEMBERS' FUNDS		
Retained Earnings	187,634	162,777
Current year surplus	25,323	24,857
Total members' funds	212,957	187,634

Independent Auditor's Report

We have audited the accompanying financial report, being a special purpose financial report, of Community Housing Federation of Victoria Inc. (the association), which comprises the committee's report, the assets and liabilities statement as at 30 June 2015, the income and expenditure statement for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

Committee's Responsibility for the Financial Report

The committee of Community Housing Federation of Victoria Inc is responsible for the preparation and fair presentation of the financial report, and has determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the Associations Incorporation Reform Act 2012 (and its associated regulations) and is appropriate to meet the needs of the members. The committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's

judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial report, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Opinion

In our opinion, the financial report presents fairly, in all material respects gives a true and fair view, of the financial position of Community Housing Federation of Victoria Inc. as at 30 June 2015 and of its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the requirements of the Associations Incorporation Reform Act 2012 (and its associated regulations).

Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared to assist Community Housing Federation of Victoria Inc to meet the requirements of the Associations Incorporation Reform Act 2012 (and its associated regulations). As a result, the financial report may not be suitable for another purpose.



C W Stirling & Co
Chartered Accountants
Level 13, 10-16 Queen Street, Melbourne,
Vic-3000.



John Phillips
Directors

Dated this
30th day of
September 2015



Governance

BOARD MEMBERS 2014-15

Brett Wake, Chair

Chris Glennen, Deputy Chair

Michael Deschepper, Treasurer

Stephen Nash, Secretary (appointed Secretary 25 February 2014)

Haleh Homaei, (appointed Secretary 19 November 2014, retired as secretary 25 February 2015)

Michael Smith, (retired as Secretary and from the board 19 November 2014)

Rob Wardell (retired 19 November 2014)

Judy Line

Terry Burke

Heather Holst

Karen Barnett

Ian McLaren

Roberta Buchanan (appointed 19 November 2014)

Greg Maloney (elected 19 November 2014)

Retiring Board Members

CHFV would like to acknowledge the valuable contributions of the departing board members, Rob Wardell, who worked meticulously on the governance policies of the Federation and Michael Smith who so diligently performed in the role of Secretary for the past couple of years.

New talent

The CHFV Board was strengthened by the addition of two members, Roberta Buchanan and Greg Maloney.



Roberta is the General Manager, Housing (Victoria) at Housing Choices Australia.

She has over 18 years' experience in senior roles in the community service sector in the UK and Australia. Starting as a trainee Housing Officer in the UK with the Joseph Rowntree Foundation and studying for her Bachelor of Housing degree with Sheffield Hallam University.

Roberta has extensive experience in tenancy management, asset management, community development, stock transfer, neighbourhood renewal and stakeholder engagement.

Roberta relocated to Australia in 2009 and was appointed as Manager for In Home Services with Independence Australia. After 5 years, Roberta was appointed to this newly formed role at HCA in 2014.



Greg is the Manager at Northcote Rental Housing Co-operative. During his 16 years with NRHC Greg's work has covered all aspects of the organisation's operations. NRHC has taken an innovative approach in meeting the challenges of delivering quality Co-operative housing through the many political and regulation changes that have occurred over this time.

Prior to working at NRHC, Greg was Manager at the Macaulay Community Credit Co-operative for 15 years. During this time Macaulay was a pioneer in the provision of community co-operative banking services to the community sector and had a key role in the development of seven co-operative enterprises focused on providing local employment or housing, whilst retaining Macaulay's priority to provide financial services to people on low incomes.

Thank you

The Community Housing Federation of Victoria acknowledges the support of the Victorian Government.



Major sponsors



CHFV Conference 2015 Sponsors

Gold Sponsors
Victorian Government +



MC proudly sponsored by SDM



Keynote Speaker proudly sponsored by



Morning Tea and Afternoon Tea Sponsor



Lunch Sponsor
Energy for the People



Debate proudly sponsored by



Cocktail Party Sponsor



Tenant Participation proudly sponsored by



Rural Staff Participation proudly sponsored by



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