



Community Housing
FEDERATION OF VICTORIA

ANNUAL REPORT **2016**

Quality, affordable rental homes for fairer and better communities.

Norlane Neighbourhood Renewal by Bapcare



Announced in April 2016, the \$40 million project is more than just a development. In developing this former school site, Bapcare is responding to local needs for affordable and social housing, aged care and employment opportunities.

The project includes a 90 bed residential aged care facility with concessional beds for existing social housing tenants and low income older people, 52 affordable housing units and a community hub and wellbeing centre.



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The Community Housing Federation of Victoria acknowledges the support of the Victorian Government.



CHFV Vision

Quality, affordable rental homes for fairer, better communities.

CHFV Mission

To provide representation, support and leadership to community housing organisations in Victoria.

From the Chair



Taking on the position of Chair of CHFV in November 2015 was a tremendous honour. I would like to take the opportunity to recognise the significant work carried out by Brett Wake as the previous chairperson.

The Board started this calendar year working on creating a new strategic plan for the organisation. We reflected on the existing vision and mission and refashioned the key goals and strategies. With the lack of any formal statement from the State Government about the future of social housing and the community housing sector's role within it, we focussed some enhanced CHFV activity on understanding why we were not cutting through and reviewing our advocacy materials to better reflect the benefits community housing can provide to Government.

The Board also took some time to consider whether we had the skills, composition and profile to best lead CHFV. We concluded that as a group we reflected the diversity of the sector. With the capacity to purchase in additional skills when required, our Board structure is appropriate for the future. The bedding down of the new national industry body, the Community Housing Industry Association (CHIA), has proved to be more difficult and time consuming than hoped. Victoria has always been a strong advocate for an industry national voice and we have worked hard to make it a reality. There are two Victorians I would particularly like to thank for their contributions. Firstly, John McInerney was the inaugural chair of CHIA and he travelled the country promoting the importance of this new body and worked on developing a structure that met the needs and wishes of all jurisdictions. Secondly, Chris Glennen who is the CHFV Board representative on the CHIA Board for the important liaison role he has played and the many hours he has donated to the national cause.

This report provides information about the key activities that CHFV have made significant impact towards – two notable areas in particular have been our participation in the implementation of the Victorian Housing Register and the Residential Tenancies Act review. In both these areas CHFV has ensured the voices of social landlords are heard loud and clear. We have advocated for fairer, safer housing, for tenants, and for our workers.

Of particular importance to our members is the productive and positive relationship that has been fostered between CHFV and tenant advocate groups such as Tenants Union of Victoria, the Victorian Public Tenants Association and JusticeConnect. Our communication and advocacy work draws on these relationships, builds understanding and proactively resolves issues.

Training, professional development and sector capacity building remains the cornerstone of CHFV's operations - hundreds of staff attending scores of CHFV sessions means better practice in the sector leading to better outcomes for community housing residents. This was also a focus of the very successful CHFV Conference 2016: Joining the Dots, a full report is contained in the Annual Report.

Members of the Board are confident that CHFV over the past 12 months has gained momentum continuing to be a trusted advisor to all our stakeholders. We consistently advocate the proposition that community housing is a viable and effective model to increase the much needed supply of quality affordable homes to Victorians. Our staff team, ably led by Lesley Dredge, has been delivering the services, advocacy and support to our growing membership.

I would like to acknowledge our major sponsors, who contribute so generously to CHFV; Arrow Construction, Bank Australia, Moore's Legal and the Social Enterprise T2M. We warmly welcome their support and commitment to community housing in Victoria.

Finally, I would like to thank all members for their commitment to CHFV over the 2015/16 year, the Board and Finance Audit Committee for their work over the period, and particularly note the work done by the staff team.

Haleh Homaei

Executive Officer's report

In last year's annual report I suggested that the community housing sector was on the brink of a new and important phase – with the new Andrews' State Government interest in social and affordable housing; and the establishment of the Community Housing Industry Association (CHIA).

Not all has gone as expected on these fronts. Last year we lamented the lack of an Affordable Housing Strategy and at the time of writing this report we are still in waiting. Much work has been undertaken to inform the development of the Strategy and CHFV has taken the opportunity to advocate for community housing via:

- Minister Foley's Social Housing and Homelessness Forums
- The review of the *Residential Tenancy Act*
- Plan Melbourne Refresh with the mooted trial of Inclusionary Zoning
- The expert panel appointed to provide advice to the Treasurer and Premier.

The State Government has committed to releasing their statement by the end of 2016.

A major focus of this year for CHFV has been working with DHHS, members and other stakeholders on the design and implementation of the Victorian Housing Register (VHR) which is an important part of the infrastructure required to be put in place to support the growth in social housing that we hope will be part of the Government's Housing Strategy.

A similar commitment of time and resources has been dedicated to the RTA review which covers areas of fundamental importance to our sector. There is more about these initiatives in the body of this report.

Growth in community housing came in the 2016 State Budget with a Housing Blitz for

Women and Children as a response to the recommendations of the Royal Commission into Family Violence. The package included \$50 million for spot purchase of 130 new social housing properties. The community housing sector demonstrated its value by responding to the program in a matter of weeks and providing leverage of on average 25% that allowed 184 properties to be purchased – a gain of 54 properties.

Once again it has been a huge year and I would like to thank those who have contributed to CHFV – the Board and the Finance and Audit Committee; our members for their continued support even under trying conditions; our funders, the Department of Health and Human Services and of course our sponsors.

The CHFV staff have delivered for the sector whether that be training, advice or advocacy. We have a very stable staff team who grow in knowledge, output and professionalism each year. They are talented and committed, and a pleasure to work with.

Lesley Dredge

Goal 1 - Champion the role of community housing in increasing the supply of quality affordable and secure rental homes.

The community housing sector began the financial year with the hope that we see the Affordable Housing Strategy released. Minister Foley held a forum on Homelessness and Social Housing “to bring together a small group of leaders and innovators to begin to shape a framework for action to improve outcomes for people who are homeless or in housing need.” This initial conversation was followed up by the Department of Health and Human Services (DHHS) embarking upon a series of conversations with the homelessness and social housing sectors about options for reform to improve access, grow social housing and expand options to address homelessness. Three workshops were held and CHFV and members were active participants in all.

CHFV contributed to the thinking around what should be in the Government’s housing strategy via a variety of means including promoting the sector with central agencies who have a pivotal role in the strategy. We prepared a response to the presentation given by DHHS to CHFV members that sought ideas on growth and renewal. Our paper, Unlocking Renewal and Growth in Social

Housing, is on the CHFV website along with all other submissions and reports.

The long awaited Affordable Housing Strategy is now due to be announced by the end of 2016. This statement should capture the reforms in:

- The planning system, with pilots in inclusionary zoning being mooted
- The *Residential Tenancies Act* (RTA) Review
- Social and affordable housing.

State based representation

The design and implementation of the Victorian Housing Register has been the dominant development for the year requiring considerable CHFV resources. We have been active participants in the DHHS Leadership and Operational Groups and have assisted to design the VHR and develop a log of issues to work through. We appreciate that having a common housing register in place is a critical part of the architecture required to underpin any growth in social housing.



Principle 1 states that the development of the register, and any revised allocations framework, should recognise the primacy of what has already been agreed between Government and CHOs; CHOs’ business models and their existing allocation policies.

CHFV has developed two important papers with the input of the CHFV Board and members that describe the complexity of funding arrangements and target groups in place, and outline the principles that should guide the development of the VHR and any new allocations policy.

This principle has underpinned CHFV’s contributions and at the time of writing it is still a hotly contested matter.

The **RTA Review** has been a very consultative process and CHFV has developed 5 submissions with valuable input from members in response to issues papers including:

- Laying the Groundwork
- Security of Tenure
- Rights and Responsibilities
- Dispute Resolution
- Bonds, Rents and Other Charges

CHFV has also had representatives on the review’s stakeholder panel. Given the importance of the RTA to the business operations of members we have dedicated considerable time and resources to ensuring that we understand the views of members and represent these well in the review. The CHFV sector groups have been important in developing and testing our positions.

CHFV promoted the interests of the sector in various other submissions and forums – the key ones being:

- Better Apartments
- Inclusionary Zoning

- Infrastructure Victoria
 - National Regulatory System
- CHFV also represents the sector on:

- The Family Violence Housing Assistance Implementation Taskforce
- The Launch Sites Senior Leadership Group
- The Inclusionary Housing Industry Advisory Group

National Advocacy

CHFV has worked constructively with CHIA and the other state peaks to ensure that the voice of community housing is heard. We have led or been part of the following submissions:

- Response to the Affordable Housing Working Group Issues Paper
- Smart Cities Plan
- Joint Standing Committee on NDIS
- NDIS SDA Pricing and Payments Framework

Goal 2 – Positively contribute to building the capacity and professionalism of the sector

Training and Professional Development

CHFV's professional development activities have once again exceeded expectations. Last year we reached a new high with 58 training courses run for over 900 participants. The 2015/16 financial year saw this record smashed with 67 courses run for 1,140 participants. This increased activity was partially explained by two Government initiatives – the operation of the Charter of Human Rights and the Introduction of Child Safe Standards.

Our training program contained the usual staples but these were supplemented with additional offerings:

- The Occasional Counsellor workshop
- Rent Setting in Community Housing
- Emotional Intelligence
- Understanding the big social housing picture
- Visit to the DHHS Call Centre
- Achieving value and efficiencies in community housing through best practice procurement and contract administration
- Managing Counterproductive Workplace Behaviours
- Acquisition and Sale of Properties
- Fire Training
- Place Making Workshop
- Introduction to community housing for State Parliament Electorate Officers

A new Board series was successfully conducted including:

- Understanding the big social housing picture
- Asset management
- Regulation
- New Child Safe Requirements

CHFV Residential Tenancies Act and VCAT Help Line

This continued to be a valued and well utilised CHFV member service with 220 enquiries from members being received in the year, up from 184 last year. These related to procedural matters, possible courses of action and directing members to relevant parts of the *Residential Tenancies Act* and *VCAT Act*. The most common subject continues to be problematic and often aggressive behaviour by tenants. The issues raised by members inform the content of our training courses and contribute to our feedback via the VCAT User's Group.

Networking Opportunities

CHFV held a Networking Breakfast where the Treasurer, Tim Pallas, addressed about 75 attendees about the State Government's plan to develop a whole of Government affordable housing strategy to expand the supply, security and quality of low cost housing.

Members meetings were also convened primarily to discuss the Victorian Housing Register, design issues, and insights from the NSW experience; and to update members on the development of CHIA.

Sector Groups

Transitional Housing Managers Sector Group – This very active group met 11 times during the year. The group held a forum for THM and Support Service staff to discuss best practice. Over 100 people attended and they valued the opportunity to come together and looked forward to more opportunities.

Frequent topics for the group were:

- the potential impact of the Launch Site reform on the operation of transitional housing

- the implementation of the VHR, and
- the RTA review.

The group decided to collect and consolidate some data on the operation of the program including who uses the program, where do they come from, how long do they stay and where do they move to.

Transitional Housing Tenancy Co-ordinators met four times during the year and focused on maintenance and leasing issues.

Co-operative Housing Sector Group

This sector group brings together the eight independent Rental Housing Co-operatives, and Common Equity Housing Limited, which is the umbrella group for over 110 housing co-operatives that include CERCs and CMCs. There are over 2,700 households in Victoria housed in the co-operative sector.

This year's focus included a range of policy considerations that impact on the operation of the co-operatives namely the Charter of Human Rights and Responsibilities, child safe standards, family violence, housing people with a disability and complex needs, *Residential Tenancies Act* review, better asset management and the move to the general lease.

Also of continuing focus for the sector group are the following areas: the Victorian Housing Register, Allocations policy, and the collection of the "Who Do We House" Data. DHHS staff who attended included Tony Newman and his team on the implementation of the Victorian Housing Register.

Rooming House Sector Group

There are 24 community housing organisations in Victoria that own and manage over 2,200 rooming house rooms in the social housing system. This form of housing is generally one of

the only options available for singles.

The 2015/16 financial year saw many operational matters discussed at the sector group, specifically maintenance, substance abuse issues (Ice), service charges and rent policy, house rules, complaints processes, changing locks and door mechanisms.

Employee Assistance Program (EAP)

Acacia Connection provides the EAP service which is free counselling for staff of member organisations and their families. Again it was well utilised this year. While CHFV and employer organisations are not privy to any information about who uses the service and why, we are able to find out a summary of reasons which can assist in designing our training program and understanding some of the stresses facing staff in the sector.



CHFV Conference 2016: Joining the Dots

The “Joining the Dots” theme reflects the reality that there are many portfolios, policies and potential inputs in developing housing options for people on low incomes. Throughout the day we heard about planning perspectives, initiatives in different jurisdictions and developments at home. The 200 delegates created a vibrant atmosphere of debate and discussion and the evaluation showed that the CHFV Conference is highly valued.

Keynote

Professor Roz Hansen opened the CHFV Conference with her keynote address “Joining the Dots” an in depth analysis and discussion of the issue of affordable housing supply in Melbourne and Victoria. Roz drew on her extensive experience and on her role as Chair of the Ministerial Advisory Committee advising the Minister for Planning on Plan Melbourne – the land use and transport strategy for metropolitan Melbourne to the year 2050.

Roz outlined the key elements she believes need to be in the State Government’s affordable housing plan:

- Reduce the cost of a dwelling and deliver new housing at prices that are affordable for low and lower middle income households
- Encourage innovation in the housing construction industry
- Locate more housing close to jobs and services
- Reform Planning regulations
- Unlock the capacity of surplus government owned land for affordable and social housing
- Taxation reform and Tax Increment Financing
- Social Impact Bonds

- Government subsidies and involvement grants.
- Partnerships with the private sector and community based organisations
- “Governments need to act – less talk and more action” – a sentiment shared by the audience.

This year’s conference gave delegates a greater choice of concurrent sessions.

NDIS and Community Housing: How they come together

The NDIS’s enormous challenge of providing the housing required for scheme participants was explored by a representative of the National Disability Insurance Agency and providers working to develop new models that provide greater choice and control.

Tenant experiences of stock transfer

This session focussed on lived experience of tenants whose properties were transferred from public housing to community housing in Tasmania. A workshop discussion followed where the participants openly discussed their concerns, risks and opportunities of a stock transfer in Victoria.

The Future of Commonwealth Housing Policy

In the lead up to the Federal Election CHFV hosted Labor Spokeswoman on Housing and Homelessness, Senator Katy Gallagher, Senator Janet Rice, Greens Party Senator for Victoria, and Tim Wilson, (then) Liberal Candidate for Goldstein and formerly Australia’s Human Rights Commissioner and delegates were able to analyse the parties’ housing policies where they did exist.

Family Violence – What is the role of community housing?

The Royal Commission into Family Violence formed a central discussion at the Conference, and is continuing to shape policy in this state. The session briefed attendees on the findings of the Royal Commission, what has been implemented, and outlined some practical responses that can be implemented in order to support and not punish, survivors of family violence. CHFV also announced that a landlord resource was being prepared for the sector.

What should the new front door of Housing and Homelessness look like?

The State Government has embarked on a process of co-design in collaboration with the community sector within three launch sites. Conference participants were keen to hear about the progress of the reforms to better integrate DHHS and community service delivery in those locations. What had been learned from implementing Opening Doors was a key focus.

Using Community Housing as a vehicle to connect people to their communities

This session looked at the human side of Community Housing and examined opportunities provided by social landlords for connection, empowerment, engagement and participation for tenants.

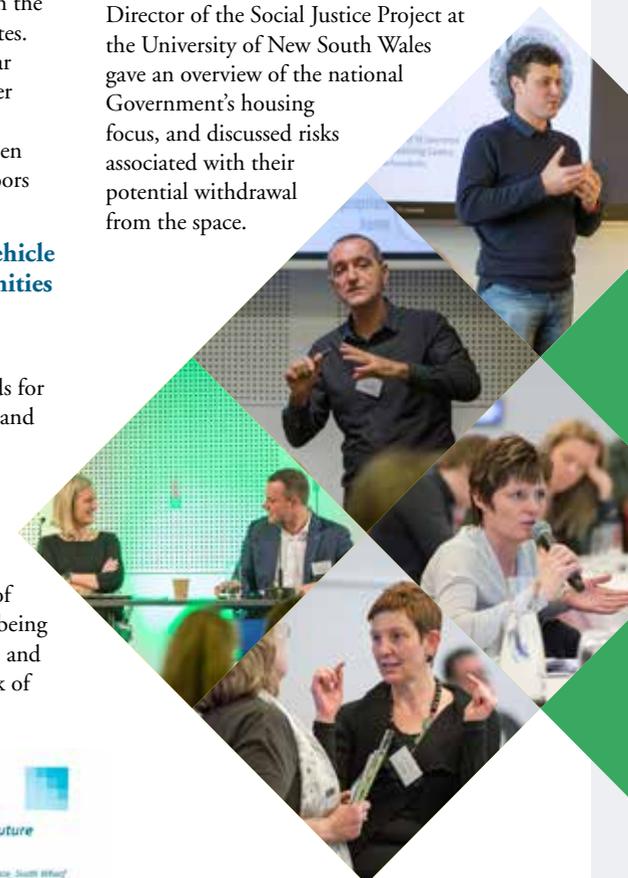
How other jurisdictions have joined the dots

The final session proved to be the highlight of the day for many attendees of the Conference. It highlighted the work being undertaken in other parts of the country, and unfortunately brought into focus the lack of policy work in Victoria.

Maria Palumbo, Director Housing Strategy, Renewal SA, outlined how the government is working to renew their public housing system in partnership with community housing organisations and private developers. The real driving force behind this is the employment and economic activity generated from a housing program.

Wendy Hayhurst, CEO of the NSW Federation of Housing Associations, outlined the Baird Liberal Government’s \$1.1 billion affordable housing fund that together with massive redevelopments of their social housing estates will transform social housing in New South Wales for a generation.

Professor Julian Disney, Professor and Director of the Social Justice Project at the University of New South Wales gave an overview of the national Government’s housing focus, and discussed risks associated with their potential withdrawal from the space.



2016 Treasurer's Report

Notwithstanding a small loss of \$1,199 the Community Housing Federation of Victoria (CHFV) delivered a result which exceeded our budget expectations for the 2015/16 financial year. 2016 financial performance was expected to be lower than the prior year surplus of \$25,323 due to member organisations committing to provide a greater proportion of membership income to the newly formed Community Housing Industry Association. This resulted in net membership income received by CHFV for 2015/16 being \$28,954 lower than the membership income received for the previous financial year.

While membership income was down, CHFV generated total income of \$696,506; some \$26,371 (4%) higher than that achieved last year. The year-on-year increase was primarily driven by higher training uptake (training income up \$53,260; 35%) with over 1,100 attendees at training courses provided during the year. This was combined with a financially successful Conference held on 16th June. These two items highlight that CHFV continues to deliver value-for-money and relevant membership services.

Our financial viability continues to be underwritten by the generous and on-going commitment from the State government, particularly the Department of Health and Human Services. DHHS funding continues to grow on an indexed basis and provides the core platform for our organisation; we continue to be grateful for their support.

In last year's report, I commented on our objective to diversify our income base and reduce our reliance on State Government recurrent funding. We continue to make progress on this objective with Government recurrent funding as a percentage of total income reducing from 53% to 44% over the last three years.

The Federation's cost base for 2015/16 was \$697,705, \$52,893 (8%) higher than the previous financial year. Much of the increase was directly related to member training, conference and advocacy services. The core organisational overhead cost relating to staff salaries, office and administration expenditure increased by only 1.4% reflecting a very tight cost control environment.

At \$211,758 CHFV's net asset position remains consistent with the position at the end of the previous financial year. The organisation is in a robust position to plan for the future.

Finally, in my report last year, I noted that our commitment to support the establishment of the Community Housing Industry Association could be achieved without sacrificing member services such as training, member engagement and the advice and information line. I believe that this has been achieved and it is in no small part due to the hard work and commitment of our Executive Officer Lesley Dredge and her small but dedicated team.

Michael Deschepper



Governance

BOARD MEMBERS 2015-16

Brett Wake, (Chairperson until 25/11/2015)

Chris Glennen, (Deputy Chairperson until 25/11/2015)

Michael Deschepper, Treasurer

Judy Line

Terry Burke

Heather Holst

Ian McLaren (retired 8/07/2015)

Haleh Homaei, (Chairperson from 25/11/2015)

Roberta Buchanan (Deputy Chairperson from 25/11/2015)

Stephen Nash, (Secretary)

Karen Barnett

Greg Maloney

Michael Perusco (appointed 25/11/2015)

Finance & Audit Committee

Michael Deschepper, Chair

Chris Glennen

Ian McLaren until 8/7/16

Vale Ian McLaren

Ian was the General Manager of South East Housing Co-op for the past five years following a short stint at CEHL after retiring from the Richmond Fellowship (MIND).

Ian was a real gentleman who was well respected in the community housing sector in Victoria and connected to co-op housing leaders in the UK. Ian was an enthusiastic and active member of the CHFV board, co-op sector group and a champion for solving our affordable housing crisis.

New talent



Michael Perusco was appointed Chief Executive of Yarra Community Housing (YCH) in October 2015. YCH recently merged with Urban Communities Limited and is Victoria's largest provider of community housing. YCH has a particular focus on housing people with a history of homelessness and disadvantage.

Michael's passion to end homelessness and address Australia's housing affordability crisis has been evident throughout much of his career in the corporate, community and government sectors. Prior to joining YCH, Michael was CEO of St Vincent de Paul Society NSW, one of the State's largest and diverse community organisations with a presence in over 420 communities. His experience also includes nine years as CEO of Sacred Heart Mission, a Victorian organisation that works with people experiencing homelessness, where he led the development of the ground breaking Journey to Social Inclusion (J2SI) project. Michael has also been Chairperson of the Council to Homeless Persons and Australians for Affordable Housing and a member of the NSW Premier's Council on Homelessness and the Board of the NSW Council of Social Services.

INCOME & EXPENDITURE

	2016	2015
	\$	\$
INCOME		
Funding	321,562	307,163
Training and Member fees	271,756	247,449
Sponsorship	17,501	15,932
Conference	75,498	87,958
Interest	9,936	10,741
Sundry Income	253	892
Total income	696,506	670,135
EXPENDITURE		
Seminars, Training & Projects	153,811	129,170
Conference	40,456	33,200
Marketing & Promotion	16,827	17,271
Communications	7,278	6,526
Travel & Accommodation	5,688	2,360
Staff Development	4,949	6,334
Office expenses	6,489	4,650
Employment expenses	350,076	351,091
Consultancy	26,532	15,250
Rent	62,228	57,875
Repair and maintenance	7,998	12,914
Administration expense	9,853	2,209
Depreciation	5,520	5,962
Total expenses	697,705	644,812
Surplus before income tax	(1,199)	25,323
Net surplus after income tax	(1,199)	25,323
RETAINED SURPLUS AT THE BEGINNING OF THE FINANCIAL YEAR	212,957	187,634
RETAINED SURPLUS AT THE END OF THE FINANCIAL YEAR	211,758	212,957

ASSETS & LIABILITIES

	2016	2015
	\$	\$
CURRENT ASSETS		
Cash and cash equivalents	370,516	315,816
Trade and other receivables	19,052	8,798
Prepayments	6,503	1,690
Total current assets	396,071	326,304
NON-CURRENT ASSETS		
Plant and equipment	9,005	7,034
Total non-current assets	9,005	7,034
Total assets	405,076	333,338
CURRENT LIABILITIES		
Trade and other payables	69,448	38,730
Income in advance	58,925	27,855
Provisions	46,939	40,473
Total current liabilities	175,312	107,058
NON CURRENT LIABILITIES		
Provisions	18,006	13,323
Total non current liabilities	18,006	13,323
Total liabilities	193,318	120,381
Net assets	211,758	212,957
MEMBERS' FUNDS		
Retained Earnings	212,957	187,634
Current year surplus	(1,199)	25,323
Total members' funds	211,758	212,957

Independent Auditor's Report

We have audited the accompanying financial report, being a special purpose financial report, of Community Housing Federation of Victoria Inc. (the association), which comprises the committee's report, the assets and liabilities statement as at 30 June 2016, the income and expenditure statement for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the certification by members of the committee on the annual statements giving a true and fair view of the financial position and performance of the association.

Committee's Responsibility for the Financial Report

The committee of Community Housing Federation of Victoria Inc is responsible for the preparation and fair presentation of the financial report, and has determined that the basis of preparation described in Note 1 is appropriate to meet the requirements of the *Associations Incorporation Reform Act 2012* (and its associated regulations) and is appropriate to meet the needs of the members. The committee's responsibility also includes such internal control as the committee determines is necessary to enable the preparation and fair presentation of a financial report that is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The

procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the association's preparation and fair presentation of the financial report, in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the association's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the committee, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

Independence

In conducting our audit, we have complied with the independence requirements of Australian professional ethical pronouncements.

Opinion

In our opinion, the financial report presents fairly, in all material respects gives a true and fair view, of the financial position of Community Housing Federation of Victoria Inc. as at 30 June 2016 and of its financial performance for the year then ended in accordance with the accounting policies described in Note 1 to the financial statements, and the requirements of the *Associations Incorporation Reform Act 2012* (and its associated regulations).

Liability limited by a scheme approved under Professional Standards Legislation.

Basis of Accounting and Restriction on Distribution

Without modifying our opinion, we draw attention to Note 1 to the financial report, which

describes the basis of accounting. The financial report has been prepared to assist Community Housing Federation of Victoria Inc to meet the requirements of the *Associations Incorporation Reform Act 2012* (and its associated regulations). As a result, the financial report may not be suitable for another purpose

C W Stirling & Co

Chartered Accountants
Level 13, 10-16 Queen Street, Melbourne,
Vic-3000.

C.W. Stirling & Co

John Phillips
Directors

John A. Phillips

Dated this 28th day of September 2016

Thank you

The Community Housing Federation of Victoria acknowledges the support of the Victorian Government.



Major sponsors



CHFV Conference 2016 Sponsors

Gold Sponsors



Gold Sponsors



Cocktail Party Sponsor



Morning Tea Sponsor & Door prize - iPad



Lunch Sponsor



Afternoon Tea Sponsor



Public Housing Tenant Participation proudly sponsored by



Community Housing Tenant Participation proudly sponsored by



Shepparton's Education First Youth Foyer



In February 2016, the Education First 40 unit Youth Foyer was delivered by Rural Housing Network in partnership with Berry Street. This model expands the number of youth foyers in the state to three. All together they accommodate 120 young people aged between 16 and 24 who are attending secondary school, TAFE or university.

Students who are without a home or at risk of homelessness are provided with accommodation for up to two years. The key to the success of the program is support to assist tenants in maintaining their studies and gaining employment.



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