Question Results

Category	Q#	Question	% N/A	% Fav
Communication	2	CHIA Vic keeps me up to date about developments in the sector	8%	76%
	3	The communication I receive from CHIA Vic is useful	10%	83%
	4	CHIA Vic's work on behalf of the industry is visible	17%	100%
Feedback	5	CHIA Vic seeks my organisation's views on key issues	0%	83%
	6	CHIA Vic is open to feedback	17%	100%
Advocacy	7	CHIA Vic represents the community housing sector effectively	5%	84%
	8	CHIA Vic is effective at promoting the sectors' interests with Homes Victoria	17%	100%
	9	CHIA Vic is effective at promoting the sector's interests with the Australian Government	33%	75%
Service Quality	10	CHIA Vic provides high quality services	5%	84%
	11	CHIA Vic provides services we need	5%	82%
	12	CHIA Vic offers services that are value for money	17%	100%



Category	Q#	Question	% N/A	% Fav
Capacity Building	13	CHIA Vic supports member organisations to improve organisational capability and governance	17%	80%
	14	CHIA Vic supports member organisations to improve service delivery	17%	80%
Training	16	CHIA Vic provides high quality training	15%	74%
	17	CHIA Vic's training is reasonably priced	20%	63%
Impact	18	CHIA Vic is innovative	20%	75%
Overall Satisfaction	19	CHIA Vic is a valuable partner for my organisation	17%	80%
	20	CHIA Vic has helped raise the standards of the sector	33%	100%
	21	CHIA Vic has a good reputation	8%	84%
	22	Overall I am satisfied with the services I have received from CHIA Vic	17%	100%
	23	I would speak positively to others about the work of CHIA Vic	8%	86%
	24	l intend to continue using the CHIA Vic services	0%	100%



