OUR IMPACT STATEMENT

All Victorians have the dignity of an appropriate, secure and affordable home.

Our priority outcomes

Through our activities, we seek to achieve the following priority outcomes:



Our members grow and thrive, building and managing more homes, and consistently delivering services at leading practice levels.



Government at all levels implements policies and invests the funding required to create a fairer housing system.



The broader public understands that social and affordable housing is essential social infrastructure³, and calls on government to implement policies that enable good homes for everyone.



More Victorians can access homes that meet their needs and tenancies that they can sustain, providing a stable foundation for a better life⁴.

The community need

A good home provides the foundation for the most important things in life.



Yet >1 in 5 lower income households in Victoria are in housing stress and at risk of losing their home.1



Aboriginal Victorians face a starker reality, seeking homelessness services at >10 times the rate of other Victorians.²

INPUTS - Direct: ~11 FTE, ~90 members with full coverage of the sector, ~\$2m+ annual income. Indirect: ~20,000+ households renting with members, potential future household renters.

Recent federal and state government initiatives to deliver social and affordable housing are necessary, but not be done to support the increasing number of Victorians poorly served by,



sufficient. Much more needs to and excluded from, the private rental and ownership market, including those who need assistance to sustain their home. Alongside investment in new solutions, comprehensive policy reform is needed to address the underlying structural inequalities in the housing system.

What we do to address this need

As the peak body for Victoria's growing and diverse community housing sector, we address this need through two core functions:



Advocating for a housing system that can meet the needs of all Victorians, including:



 Developing innovative policy positions and thought leadership for fairer housing solutions in collaboration with our members, renters and industry stakeholders



 Promoting these solutions to government at all levels and other stakeholders to ensure that they are delivered



Strengthening sector capabilities, including:

- Providing expert advice for members
- · Identifying and promoting leading practice
- Delivering training and professional development
- Developing and implementing a long-term workforce development plan
- Continuously improving our capabilities to deliver



10_{years}
30,000+_{homes}

Our 10-year objective towards this vision is for Victoria to have a fairer housing system, and for the community housing sector to have delivered 30,000+ additional homes that meet the diverse needs of its renters.1

Over the next 5 years, we will prioritise the following strategic initiatives:

More homes in a better housing system

Co-design a 10-year sector-wide roadmap with members, engaging with current and future renters and other stakeholders, that defines and sequences the solutions to achieve our 10-year objective.



Deliver priority actions identified in the roadmap in collaboration with relevant stakeholders and engage proactively with government on emerging policy issues.



Develop and launch a series of public and targeted campaigns to build community support for these solutions.

Providing what renters need



Support evidence-based, leading practice to continuously improve service delivery, renter experience and wellbeing.



Drive implementation of the Aboriginal Cultural Safety Framework throughout the full sector², to advance self-determination for Aboriginal renters as part of Mana-na woorntyeen maar-takoort3.



Enhance professional development courses and deliver the long-term workforce plan to ensure a strong, skilled and supported workforce serving renters.

Built on strong foundations



Identify and establish the right systems, tools and ways of working to support effective CHIA Vic delivery over the longer term.

